

I attended an event at the OVO Arena on Saturday 29 October 2022 to watch Boxing.

I was sat in the arena with no issues having present conversations with the security staff and customers

I went to the bar to purchase a pint of lager.

My leather coat was left in my seat being watched by other customers.

I went through the double doors to the toilets. My first visit to the toilet since being in the arena.

I was then accosted by a group security staffs and pushed back into the dark corner.

I was then grabbed and my purse was taken and searched by the security officer before she had asked to do so and before I could give consent.

There was no drugs/paraphernalia found and I had no idea why any behaviour I'd displayed that night would lead to a suspicion of drug taking and no allegations were made on the night.

When the female officer returned my leather coat later, she confirmed that I was not drunk. I had been ejected because of what I had said. You cannot detain or reject anybody for that reason.

The other female security officer performed a body search using her palms instead of the back of her hands as you are trained and she sexually assaulted me by molesting my breasts.

I immediately complained of sexual assault. I was then illegally detained. I was not given any reason whatsoever for my detention.

It is outwith your Security Industry Authority (SIA) licence. This is the one part of SIA training that is paramount of your requirements acting as SIA officer within your licence.

I was detained for an extensive period of time. I had explained I am disabled and I have stitches.

I asked why I was being detained again. Security could not give me an answer. I therefore said I was going to the toilet and they refused to tell me where the disabled toilets were.

I proceeded to walk towards where the toilets would be located. They continued to surround me while I was in the toilet and directly outside the cubicle door.

When I exited the toilet, I was again surrounded and detained without any verbal instruction, I was grabbed and pushed out of the fire exit door.

None of the security officers displaying their security badges, which is a SIA requirement.

There was a team of three security officers waiting for me. They confirmed they had been told that I was drunk. This was immediately confirmed by the female officer to the point above (I was not drunk).

I have applied to OVO Arena for a Subject Access Request (SAR) per the Data Protection Act. In response, OVO Arena have said that I was witnessed on CCTV taking drugs in my seat. I also accused of making racial abuse.

They said this was captured on CCTV and security had removed me from my seat all of which was fraudulent, misrepresentation and professional deformation.

To date, the OVO arena have not disclosed CCTV or any other evidence I requested and as required by my SAR.

I have worked as a Security Officer at the OVO arena. The venue staff are not fit for purpose. It was so unsafe and chaotic that I told my friend that I would never worked in the venue again.

I have since spoke to the venue manager, he does not receive or review hands on incidents, which is standard event practice.

I have since reviewed the venue manager and he does not appear to have any relevant SKATE (Skills, Knowledge, Attitude, Training, and Experience) to hold a position as a venue manager.

I have seen licence review application reference 27301 against OVO Wembley Arena and confirm that I am in support of this case as I also feel this business has fallen short of the Crime and Disorder and Public Safety licensing objectives.

I can confirm that I am prepared to attend any subsequent licensing hearing to provide my evidence in person.

6 March 2023